

ASSET SERVICING

caceis
INVESTOR SERVICES

A company of
Crédit Agricole
and Santander



ca

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is

GLOBAL ASSET SERVICING PARTNER

100% ASSET
SERVICING



EUROPEAN
LEADER

CACEIS is an asset servicing banking group specialising in **added-value financial services** for all asset classes. With a solid IT infrastructure, we provide execution, clearing, custody, depositary and asset valuation in markets worldwide to assist institutional investors, global custodians, asset management companies, pension funds, private equity funds, banks, brokers and corporate clients.

As a **specialist in operational process outsourcing**, CACEIS creates an environment that lets our clients focus on their core business. CACEIS benefits from the support of our original shareholder Crédit Agricole, as well as Santander.

CRÉDIT AGRICOLE S.A.

69.5%

BANCO SANTANDER

30.5%

SHAREHOLDERS

CACEIS is backed by two of Europe's largest banking groups, which gives us the resources to define the most effective strategy to support our clients.



A FOLLOW- THE-SUN MODEL

With a global presence across all time zones, CACEIS provides continuity of service to all clients.



7,000
EMPLOYEES

(as at December 2023)

18

SITES AROUND THE WORLD



SUSTAINED BUSINESS GROWTH



**FINANCIAL
STABILITY**



EXPERTISE

CACEIS is a **leader in asset servicing** and posts solid financial results. Steady growth in terms of assets, clients and geographical coverage makes CACEIS a reliable partner for our clients. The acquisition of Royal Bank of Canada's European asset servicing activities, realised in July 2023, demonstrates our ongoing industry commitment.

CACEIS' capital is prudentially allocated to ensure client assets are fully protected, and investment in technology guarantees clients high service levels. CACEIS also offers clients a rigorous compliance system that fosters the stable and sustainable development of their business activities.

A STRONG FINANCIAL PROFILE

NET BANKING INCOME	€1.677bn
GROSS OPERATING INCOME	€494m
NET PROFIT AFTER TAX	€392m
COST-TO-INCOME RATIO	68.1%
SHAREHOLDER EQUITY TIER 1	€2.6bn
	(SOLVENCY RATIO 23.5%)
SHAREHOLDER EQUITY TIER 1+2	€2.8bn
	(SOLVENCY RATIO 25.9%)

Figures as at 31 December 2023 (these figures have not been audited and will be submitted for approval at the Annual General Meeting in May 2024.)



€**4.7** trillion
ASSETS UNDER CUSTODY

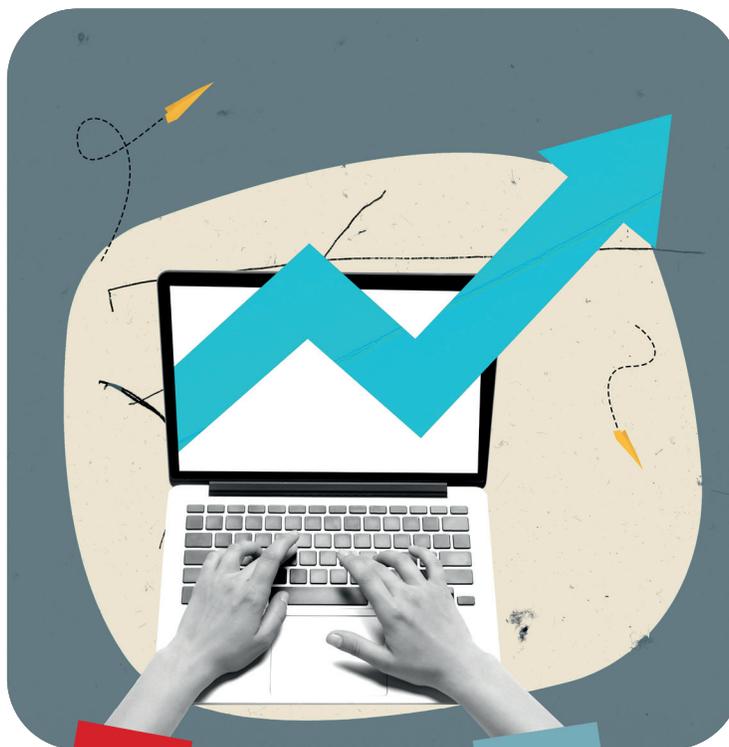


€**3.3** trillion
ASSETS UNDER
ADMINISTRATION



€**2.3** trillion
ASSETS UNDER
DEPOSITARY/TRUSTEE

Assets as at 31 December 2023



RATINGS

S&P GLOBAL

A+ A-1

MOODY'S*

Aa3 P-1

FITCH*

A+/AA- F1+

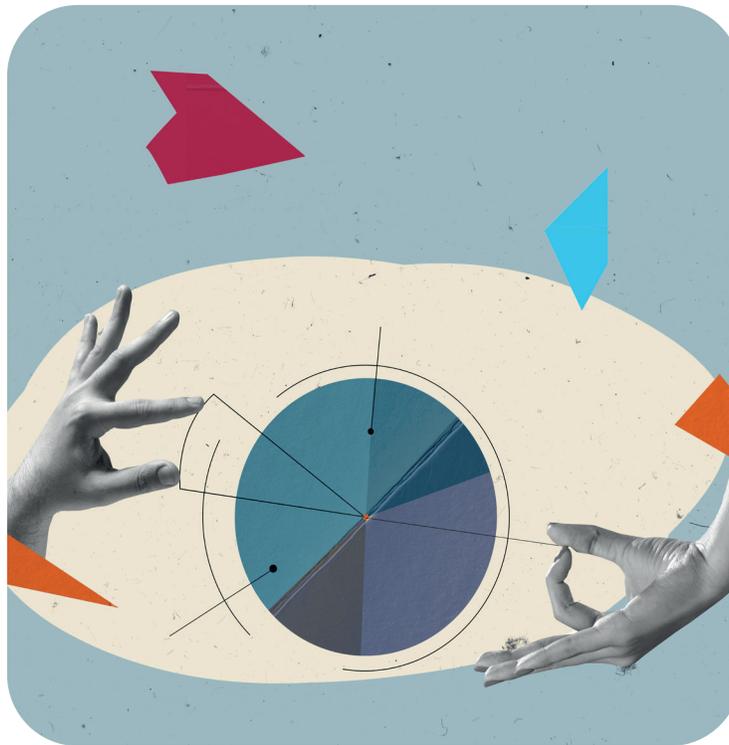
** CACEIS benefits from
Crédit Agricole S.A.'s overall rating.*

SOLUTIONS TAILORED TO EACH CLIENT'S NEEDS

www.caceis.com/what-we-do



**COMPREHENSIVE
SOLUTIONS**



CACEIS provides post-trade activity support from order execution to asset custody.



Client coverage

ASSET MANAGERS

INSURANCE COMPANIES

INTERNATIONAL BANKS / CORRESPONDENT BANKING

BROKER-DEALERS

CORPORATE CLIENTS

PRIVATE BANKS

PRIVATE ASSET OWNERS*

PENSION FUNDS

ETFs

SOVEREIGN SUPRANATIONAL AGENCY

COMMODITIES

FAMILY OFFICES

* Private Equity, Real Estate, Infrastructure, Private Debt



Global services

GLOBAL AND LOCAL CUSTODY

FUND AND PORTFOLIO ADMINISTRATION

EXECUTION, CLEARING AND SECURITIES

FINANCE SOLUTIONS

MIDDLE-OFFICE

SHARE CLASS HEDGING

FINANCIAL, REGULATORY AND TAX REPORTING

ESG SOLUTIONS



Tailored services

DEPOSITARY AND TRUSTEE

INVESTMENT ACCOUNTING

CLEARING AND SETTLEMENT AGENT

TRANSFER AGENT

FUND DISTRIBUTION SERVICES

MIDDLE AND BACK OFFICE OUTSOURCING

PRIVATE ASSET SOLUTIONS

ETF SERVICES

PENSION FUND SERVICES

ISSUER SERVICES*

* Through Uptevia, a subsidiary 50% owned by CACEIS

THE POWER TO INNOVATE

www.caceis.com/demo-space



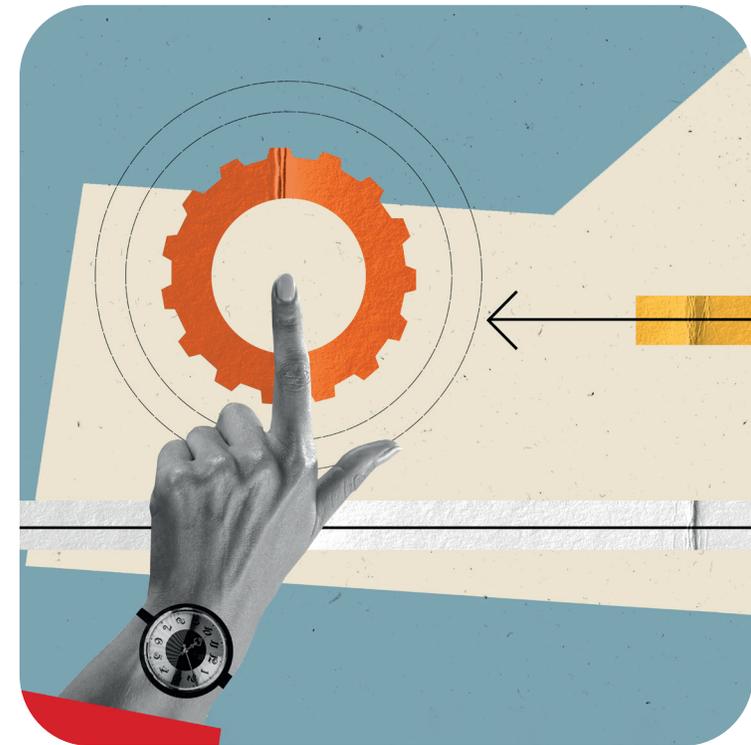
CO-CREATION



FLEXIBILITY

CACEIS has implemented a **strategy to digitalise** its value chain to better serve clients. We leverage digital technology to improve the user experience, increase the efficiency and security of operations, and optimise product sales channels.

By developing **innovative and agile solutions** to raise service efficiency, CACEIS remains focused on digitalising the client journey, from account opening and contract signature through to measuring satisfaction by implementing our “Leading by Client Satisfaction” process.



The **OLIS** web portal is the central contact point for CACEIS services. It provides a clear overview of all fund activities in real time. OLIS is founded on data security and system stability, so our clients' data is in good hands. The OLIS Mobile apps (Funds and Sherpa) enable clients to access OLIS securely on mobile devices.



TEEPI is a digital platform with three modules designed to address fund distribution challenges:

- **TEEPI Market Place** to efficiently manage fund distribution and invest in a wide range of funds.
- **TEEPI Data Hub** to send out regulatory files.
- **TEEPI ETF** to access the primary ETF market.



CACEIS' OPEN FINANCE SOLUTION

Accessible via the OLIS client portal, the Connect Store provides access to the best fintech solutions on the market, in addition to the services already offered by CACEIS.

A wide range of Plug & Play services provided by partner companies selected for their recognised expertise in addressing clients' business challenges is available. Four solutions are already available: **FundGlobam** for fund distribution, **Clarity AI** for ESG analysis and reporting, **Osmoze** and **Sismo** for data analysis.

We aim to add around five new fintech partners each year.

DIGITAL ASSET FACTORY

CACEIS is extending its offer to the entire class of digital assets to support clients *via* blockchain technology.

By integrating the **Taurus** platform into our infrastructure, CACEIS' objective is to provide:

- secure custody of digital assets.
- digital asset issuance and tokenisation *via* blockchain.
- connectivity with 10+ blockchains.

CACEIS is therefore in a position to deliver all services to digital assets.

STRONG CORPORATE RESPONSIBILITY



COMMITMENT AND RESPONSIBILITY



CACEIS' ESG & Climate reporting offer: an innovative, easy-to-use digital solution

CACEIS offers a comprehensive range of services for asset managers and institutional investors to assess their exposure to ESG risks.

The service is divided into two parts: **risk monitoring**, to monitor changes in and exposure of portfolios to ESG risks; and **regulatory reporting**, to produce pre-configured reports (EET, SFDR, TCFD) to meet the requirements of the regulator and the market.

CACEIS believes that strong corporate social responsibility is a source of long-term growth, which includes a deep commitment to being a **reliable partner** for our clients by adding sustainable value.

CACEIS' ESG strategy reflects our commitment to **supporting the climate transition** by assisting clients in the implementation of their ESG regulatory obligations and assessing their portfolios for a more carbon-free world.

Concerned about our own social and environmental impacts, and aware of our duty to set an example, CACEIS **has been measuring its direct environmental footprint for many years** and implementing action plans to reduce it.

CACEIS' **code of conduct** reflects the high standards of responsibility and quality that govern our professional activities, and a determination to always act in the best interests of clients and stakeholders. It encourages our suppliers to adopt this virtuous approach.

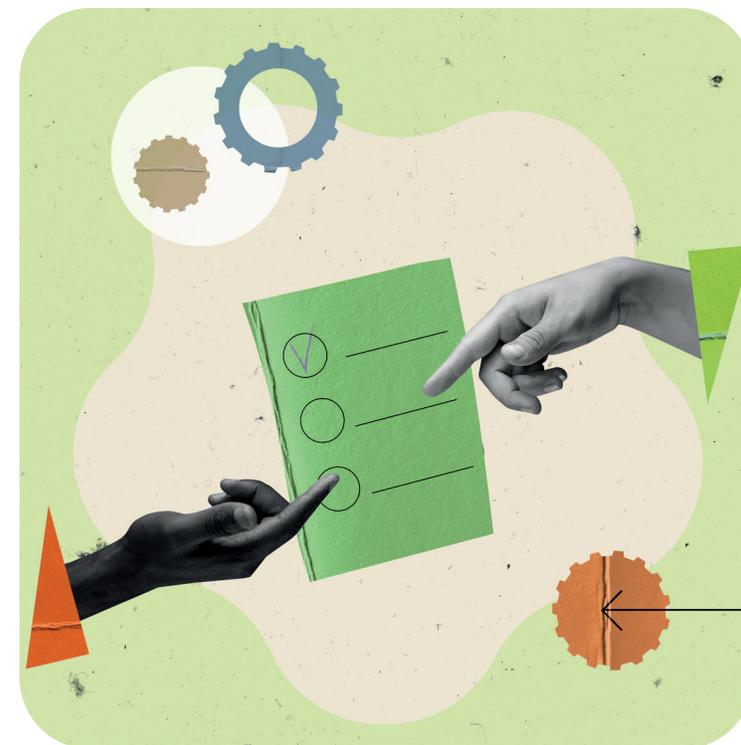
As a **responsible employer**, CACEIS has implemented a company policy aimed at helping employees to improve their skills. Voluntary programmes covering compliance, diversity, fairness and quality of life at work bolster the ethical awareness, commitment and motivation of the staff.

CACEIS has created a **Sustainability Centre**, a think tank that brings together CACEIS' employees who represent the business lines and are invested in sustainable development. This group meets regularly to reflect on how to improve its actions and services to clients.

CACEIS' THREE CSR PILLARS



- 1 **Supporting clients with confidence and security**
- 2 **Taking action to promote the energy and environmental transition**
- 3 **Being a responsible and committed employer**



AN INTERNATIONAL SALES FORCE

[Find all our sales contacts by clicking here](#)



LONG-TERM PARTNER



CLIENT PROXIMITY

excellence in client relationships is a key element in CACEIS' approach. Clients remain at the centre of all activities to provide personalised support adapted to their individual needs.

CACEIS' front-office teams have the experience to understand the commercial strategy and cater to the complex needs of global clients. **CACEIS develops a close working relationship with each client** by offering them a dedicated sales contact to guarantee the quality of the services provided.



YOUR CONTACTS

Karim Allouache Middle East and North Africa

Philippe Bens Switzerland

Francesca De Bartolomeo Italy and Southern Europe

Jean-Christophe De Coninck France

Anja Maiberger Germany, Austria and Eastern Europe

Elena Mesonero Spain and Latin America

Olivier Storme Belgium, Luxembourg and Northern Europe

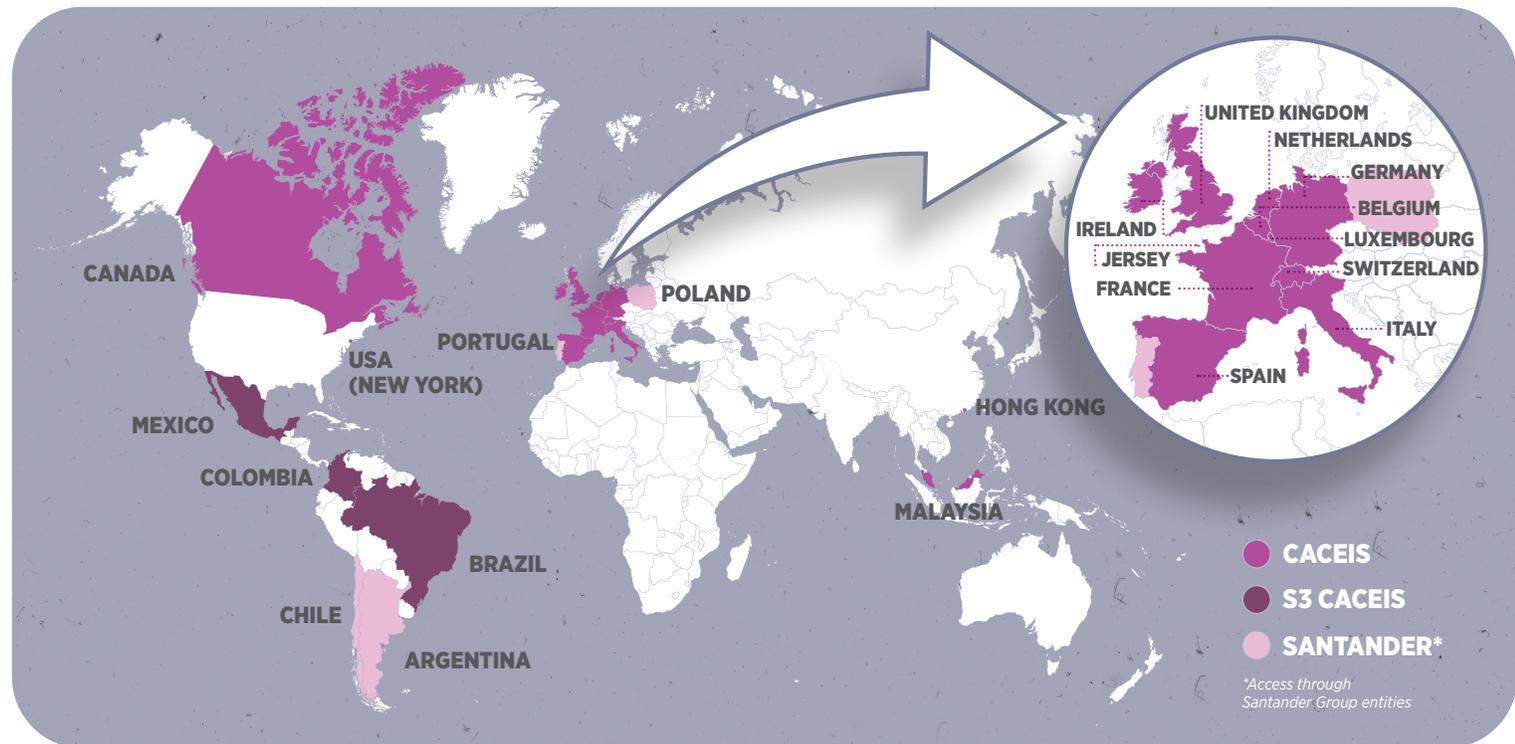
Michele Tuen Asia

Rinke Visser The Netherlands

Paddy Walsh UK, Ireland and North America

Arnaud Garel-Galais & Olivia Zitouni Private Equity & Real Estate Solutions

Bruno Bourbonnaud Market Services





SOLID&INNOVATIVE

ACTING EVERY DAY IN THE INTERESTS OF OUR CLIENTS & SOCIETY

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